Dear Group Leader,

Thank you for your interest in Heavenly Mountain Resort! We are pleased to offer your group (of 20 or more) discounted rates on Heavenly Gondola tickets.

On the following pages, you will find helpful information about Heavenly Mountain Resort as well as Lake Tahoe and other activities in the area. We urge you to read through the handbook, as it will help you plan your on and off-mountain activities during your stay in Lake Tahoe.

If you have questions about our products or need assistance in planning your group's trip to Heavenly, please feel free to reach out to me any time at (775) 586-4466 or arojas@vailresorts.com.

We look forward to welcoming you to Lake Tahoe!

Sincerely,

Ashley Rojas

Scenic Gondola Rides

Gondola Scenic Ride: A ride up 2.4 miles in the Heavenly Ski Resort Gondola will leave you breathless as you take in the panoramic views of Lake Tahoe. There truly is no better way to experience the pristine beauty that is Lake Tahoe than on the Heavenly gondola. NEW! Unlimited rides on Tamarack Express chairlift are also included with this ticket.

Group Scenic Gondola & Lunch Combo – Includes Gondola Ticket & $15 Lunch Voucher:

- Adult = $44
- Teen/Sr. = $38
- Child = $24 (includes $10 lunch voucher)

Group Scenic Gondola Ticket Only:

- Adult = $36
- Teen/Sr. = $30
- Child = $18

**20 person minimum for group rates*

Gondola operating hours: 10am – 5pm from May 25 – May 27; June 14 – September 2, 2013 (7 days per week). 11 – 4pm Friday – Sunday ONLY starting September 6 – 30th, 2013.

Heavenly Observation Deck: On your way up the Gondola, you can choose to get off on the observation deck – a 14,000 square-foot mid-station observation platform for views of the Desolation Wilderness and shore-to-shore views of Lake Tahoe. Enjoy a latte at the Café while taking in the breathtaking views!

Rock Climbing

Rock Climbing Wall: Maneuver your way up our exciting 25-foot climbing wall. The auto-belay system will let you experience high altitude rock climbing in a fun, safe, and controlled environment.

- $10 for 10 Minutes (must be at least 45lbs)

Spider Climb: The Spider climb is an interactive climbing structure that allows kids to explore, crawl, climb and slide in a protected environment.

- $10 for 30 Minutes (Children Only)

Summer Tubing

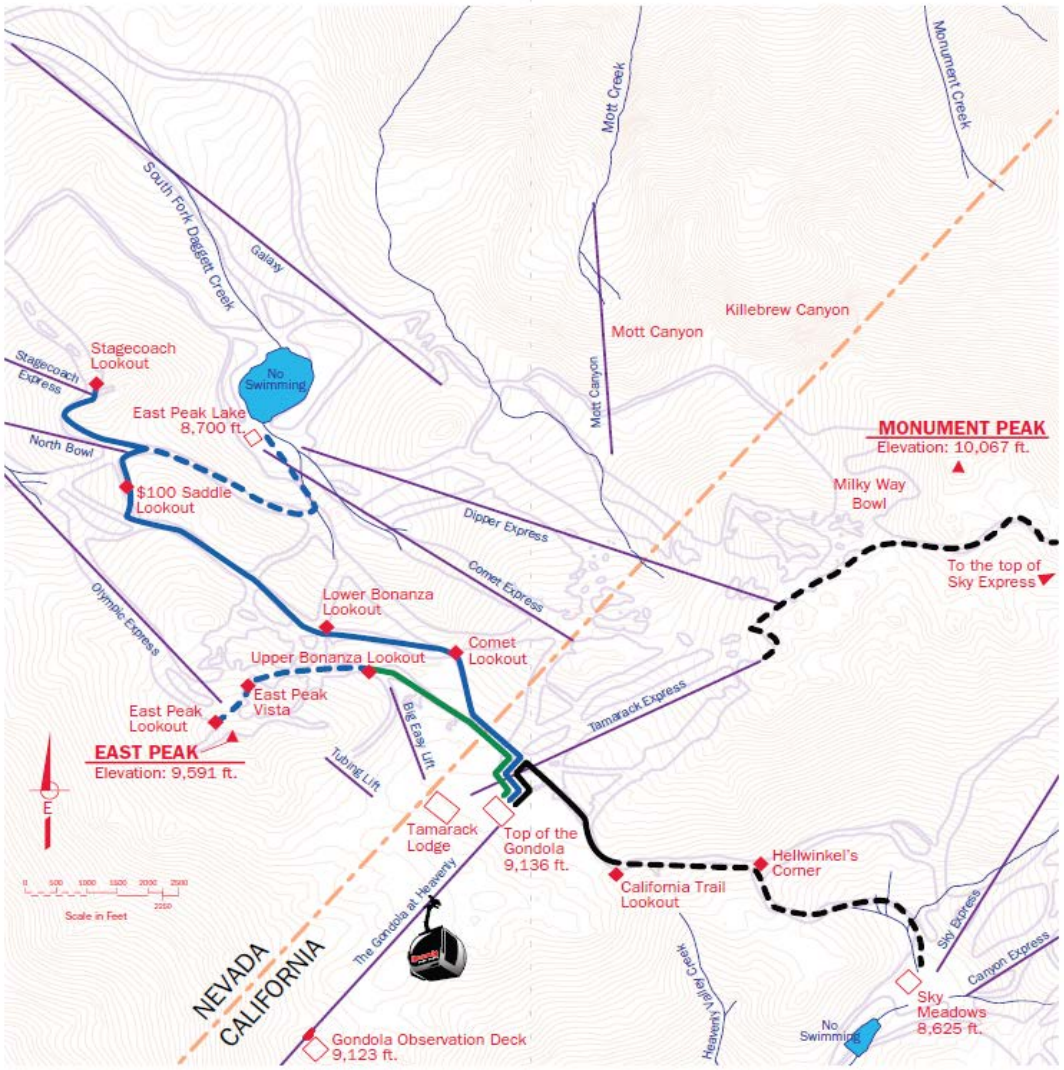
Tubing: Cruise down our amazing 500-foot-long pitch with 65 feet of vertical drop. With our newly designed tubing surface, no snow or water is needed!

- $10 for 3 Rides (must be 42" or Taller)

Hiking from the top of Heavenly

Once you arrive at the top of the Heavenly Gondola, lace up your shoes for a variety of hikes beginning at 9,136 feet. Or, ride Tamarack Express Chairlift up to 9,800 feet for 360 degree views of Lake Tahoe, Nevada's Carson Valley and Desolation Wilderness. Trails meander through the forest thousands of feet above Lake Tahoe and range from beginner to expert. Grab a map and explore the beautiful High Sierra!

Heavenly Hiking Trail Map



Help preserve the unique Tahoe environment. Stay on designated roads – do not hike on revegetated ski runs or rocks and shrubs. Avoid sensitive plant habitat where indicated. Return to the Gondola before last ride down. NOTE: The Gondola may close early due to high winds or approaching thunderstorms.

On-Mountain Dining

Tamarack Lodge & Bar 9150: Heavenly Mountain's newest 14,720-square-foot restaurant and lodge at the Top of the Gondola offers guests 484 indoor seats, 250 outdoor patio seats and panoramic views of both the Nevada and California slopes of Heavenly in Lake Tahoe. Purchase the Gondola Ticket & Lunch Combo and your group can enjoy lunch on their own. Or, we can cater lunch for you!

- 2013 Summer Smokehouse Menu (30 person minimum)
- 2013 Banquet Menu ($25,000 F&B minimum), 50 person maximum for Lunch and 400 person (indoor) maximum for Dinner

Heavenly Lakeview Lodge: Located at the top of the Tram, 2,000 feet above Lake Tahoe with unrivaled views, enjoy a tram ride and formal dinner – perfect for your Family Reunion, Anniversary Party or any other group function.

- 2013 Banquet Menu (250 person maximum)
- Heavenly Tram Operating Fees: M-Th = $1700; Fri & Sun = $2200; Sat = $3500
- Food & Beverage Minimums: M-Th = $3500; Fri & Sun = $4000; Sat = $8000

Water Sports and other Activities

When you visit Lake Tahoe this summer, why not spend your day playing in the pristine water. From parasailing to jet skiing, standup paddle boards to paddlewheel boats; Lake Tahoe has something for the entire group. There are also a wide variety of exciting things to do in Lake Tahoe which include: premier golfing, beaches, hiking, natural hot springs, car shows, hot air ballooning, and scenic cruises. If you would like a full list, please take a look online at what Tahoe has to offer! Listed below are some of the most popular companies:

- Zephyr Cove & Lake Tahoe Cruises: (800) 238-2463
- Zephyr Cove Stables: (800) 238-2463
- South Tahoe Standup Paddle: (530) 416-4829
- Action Water Sports: (530) 541-4386

Events

From year-round festivals to air shows to concert headliners, Lake Tahoe will fill your event calendar from sun-up to sundown. Now your only problem is squeezing it all in.

Check out South Lake Tahoe's EVENT CALENDAR for what's going on while you're in town.

We have something for everyone!

Lake Tahoe Facts

How was Lake Tahoe formed?

Although it is commonly believed that Lake Tahoe is of volcanic origin, the Lake Tahoe Basin was actually formed by faulting (fractures in the earth's crust allowing blocks of land to rise and sink) occurring over several million years.

A fault on the eastern margin created the Carson Range, while the Sierra Nevada rose out of a shallow sea on the western side. From the "up-thrown" fault blocks arose the highest peaks in the Tahoe Basin: Freel Peak (10,881'), Monument Peak (10,067'- the present Heavenly Ski Area), Pyramid Peak (9,983', in Desolation Wilderness), and Mt. Tallac (9,735', which has a fault running right along its base).

A lake formed near the southern and lowest part of the basin, fed by snow, rain, and rivers. The lake rose until it found an outlet near the present town of Truckee. Several active volcanoes poured lava into the basin, eventually damming the outlet. The waters rose again, several hundred feet higher than the present level. Finally, a new outlet was cut, just east of one volcano, Mt. Pluto, the present location of Northstar-at-Tahoe Ski Area. Cave Rock on the east shore of Lake Tahoe is the eroded remains of another volcano that once poured lava into the Tahoe Basin. Its "cave" is wave-cut, a relic of the ancestral, and much bigger, Lake Tahoe.

Lake Tahoe Facts

- Surface Elevation 6,225' above sea level Length 22 miles; Width 12 miles Shoreline 71 miles (CA 42 mi.; NV 29 mi.)
- Capacity 122,160,280 acre-ft. (39 trillion gal.)
- Surface Area 193 sq. mi. (123,520 acres)
- Depth Maximum 1,645'; Average 900'.
- Surface Temperatures Max. 68°F; Min. 41°F
- Only Outlet, Truckee River at Tahoe City

Lake Tahoe, the largest alpine lake in North America, is as long as the English Channel is wide. The Panama Canal, 700' wide and 50' deep, could be filled with Tahoe's water even if it circled the globe at the equator and there would still be enough water to fill a canal of the same size running from San Francisco to New York.

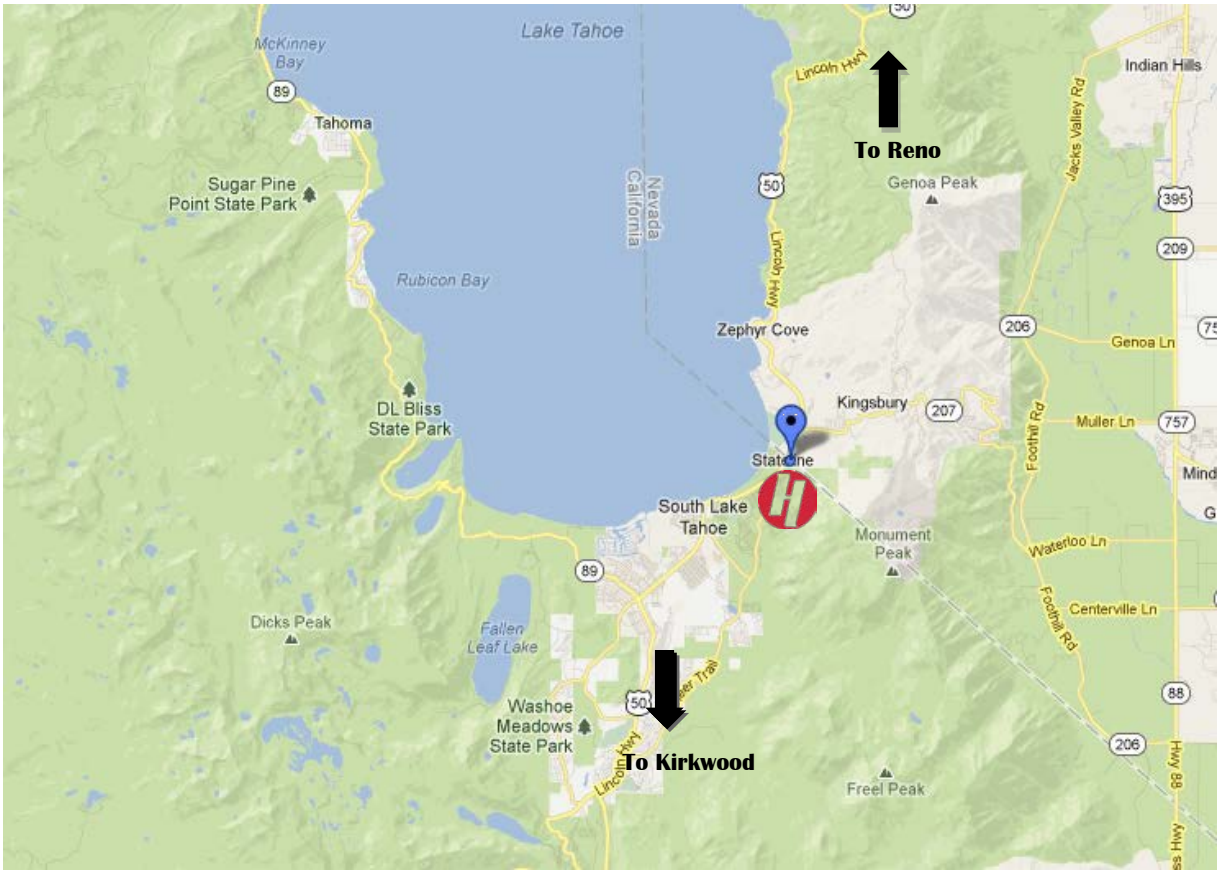
If Lake Tahoe were tipped over, the water would cover California to a depth of 14 1/2". (Texas would be covered to only 8 1/2".)

The Lake is fed by 63 streams and two hot springs. An average of 335,000,000 gallons of water (one-tenth of an inch) evaporates every day more than is released through the Truckee River, or enough to supply the daily water requirements of 3,500,000 people.

While ice may form along shoreline inlets, Lake Tahoe has never been known to freeze over.

Many drowning victims are never recovered from Lake Tahoe. The cold water at lower depths prevents the formation of gases that would otherwise float them to the surface.

Map of South Lake Tahoe



South Lake Tahoe sits at a surface elevation of 6,225 ft, and straddles the California and Nevada border.

Distance from:

Reno	42 mi
San Francisco	196 mi
Sacramento	109 mi
N. Lake Tahoe	40 mi
Kirkwood	35 mi

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Community Guide

Medical Services

Alpine Animal Hospital	(530) 541-4040
Animal Control	(530) 577-1766
Barton Memorial Hospital	(530) 541-3420
Poison Control	(800) 222-1222
Stateline Medical Center	(775) 588-3561

Government

California Highway Patrol	(530) 577-1001
Chamber of Commerce	(775) 588-1728
Chamber of Commerce	(530) 541-5255
Tahoe-Douglas	
City of South Lake Tahoe Police	(530) 542-6100
Municipal Court	(530) 573-3075
South Lake Tahoe City Clerk	(530) 542-6004
South Lake Tahoe	
US Forest Service	(530) 543-2600

Banking

Bank of America (Kingsbury)	(775) 588-5625
El Dorado Savings (Al Tahoe)	(530) 541-8000
Wells Fargo Bank (Park)	(775) 588-6652

Airports

Lake Tahoe Airport	(530) 542-6180
Reno/Tahoe International Airport	(775) 328-6400

Transportation/Road Conditions

Department of Motor Vehicles CA	(800) 777-0133
Department of Motor Vehicles NV	(775) 684-4368
Road Conditions CA	(800) 427-7623
Road Conditions NV	(877) 687-6237
Within NV	

Child Care/Babysitting

Heavenly Day Care	(530) 542-6912
Lake Tahoe Community College	(530) 541-4660
South Lake Tahoe	
Recreation Center	(530) 542-6056
South Shore Nannies	(775) 313-4876

Churches

St. Theresa's Catholic Church	(530) 544-3533
Sierra Community Church	(530) 544-7055
Temple Bat Yam	(530) 542-1211

Postal

Main Post Office (Al Tahoe)	(530) 544-5867
Stateline Postal Station (NV)	(775) 588-1943
UPS Store	(775) 588-8200

Public Transportation

Amador Stage Lines CA	(916) 444-7880
Amador Stage Lines NV	(800) 446-2928
Amtrak (Bus and Train)	(800) 872-7245
BlueGo Bus	(530) 541-7149
Nifty Fifty Trolley (Summer only)	(530) 541-7149

Airlines

Alaska Airlines	(866) 516-1685
American Airlines	(800) 433-7300
Continental Airlines	(800) 523-3273
Delta Airlines	(800) 221-1212
Southwest Airlines	(800) 435-9792
United Airlines	(800) 241-6522
US Airways	(800) 428-4322

Reno/Tahoe Airport & Shuttles

Reno Airport	(775) 328-6400
South Tahoe Express	(866) 898-2463

Taxi Cabs

Lake Tahoe Taxi	(530) 577-7000
Yellow Cab	(775) 588-1234

Automobile Rentals

Avis Rent-A-Car	(520) 544-5289
Enterprise Rent-A-Car	(530) 544-8844
Hertz Rent-A-Car	(775) 586-0041

Limousine Service

Bell Limo	(800) 235-5466
Executive Limousine and Shuttle	(775) 333-3300
Sierra West Limousine	(775) 588-4500

Tours and Charters

Discover Lake Tahoe Tours & Charters	(530) 542-1080
Tahoe Duck Tours	(530) 525-7825

Lodging

Casino Resorts

Harrah's Lake Tahoe (775) 588-6611
Stateline, NV 89449 Harrahstahoe.com

Harveys Resort Casino (775) 588-2411
Stateline, NV 89449 Harveystahoe.com

Horizon Casino Resort (775) 588-6211
Stateline, NV 89449 Horizoncasino.com

Lakeside Inn & Casino (775) 588-7777
Stateline, NV 89449 Lakesideinn.com

MontBleu Resort Casino (775) 588-3515
Stateline, NV 89449 Montbleuresort.com

Hotels

Lake Tahoe Resort Hotel (530) 544-5400
4130 Lake Tahoe Blvd. TahoeResortHotel.com

Fantasy Inn (530) 541-4200
3696 Lake Tahoe Blvd. Fantasy-inn.com

Inn by the Lake (530) 542-0330
3300 Lake Tahoe Blvd. Innbythelake.com

Tahoe Lakeshore Lodge (530) 588-5900
930 Bal Bijou Rd. Tahoelakeshorelodge.com

Tahoe Seasons (530) 541-6700
3901 Saddle Rd. Tahoeseasons.com

Bed and Breakfasts

Black Bear Inn (530) 544-4451
1202 Ski Run Blvd. Tahoeblackbear.com

Deerfield Lodge (888) 757-3337
1200 Ski Run Blvd. Tahoedeerfieldlodge.com

Sorensen's Resort (530) 694-2203
14255 Hwy. 88 Sorensensresort.com

Motels

Best Western Station House (530) 542-1101
901 Park Avenue stationhouseinn.com

Holiday Inn Express (530) 544-5900
3961 Lake Tahoe Blvd. holidayinn.com

Royal Valhalla (530) 544-2233
4104 Lakeshore Blvd. tahoeroyalvalhalla.com

Condominiums/Timeshares

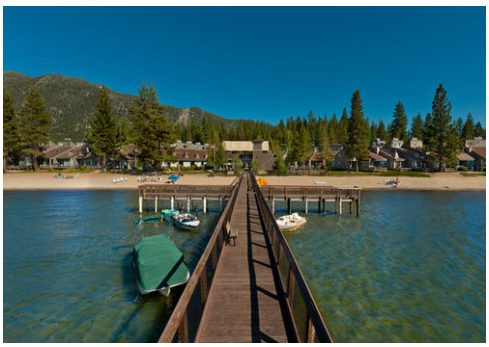
Forest Suites Resort (530) 541-6655
1 Lake Parkway Forestsuites.com

Lake Tahoe Vacation Resort (530) 541-6122
901 Ski Run Blvd. sunterragetaway.com

Lakeland Village (530) 541-7711
3535 Lake Tahoe Blvd. lakelandvillage.com

Marriott Timber Lodge/Grand Residence
(530) 542-6600
4100 Lake Tahoe Blvd. Marriottvacationclub.com

The Ridge Tahoe (775) 588-3553
400 Ridge Club Dr. Ridgetahoeresort.com



DINING

*(*RECOMMENDED FOR GROUP DINING, CALL AHEAD FOR RESERVATIONS)*

19 Kitchen-Bar $$$ *
Inside Harveys Resort & Casino
(775) 586-6777

Base Camp Pizza Co. $$
Heavenly Village
(530) 544-2273

Beacon Bar & Grill $$
1900 Jameson Beach Rd.
(530) 541-0630

Bistro on the Pier $$ *
3411 Lake Tahoe Blvd.
(530) 600-1846

Blue Angel Café $$
1132 Ski Run Blvd.
(530) 544-6544

Blue Dog Pizza $$ *
Adjacent to Raley's
(530) 541-0809

Café Fiore $$$
1169 Ski Run Blvd.
(530) 541-2908

Cantina Bar & Grill $$ *
765 Emerald Bay Rd.
(530) 544-1233

Chart House $$$ *
392 Kingsbury Grade
(775) 588-6276

Ciera Steak + Chophouse $$$
Inside MontBleu Resort & Casino
(775) 588-3515

Driftwood Café $$
1001 Heavenly Village Way
(530) 544-5400

Edgewood Restaurant $$$ *
100 Lake Parkway
(775) 588-2787

Evan's American Gourmet Café $$$
536 Emerald Bay rd.
(530) 542-1990

Fasta Pasta $
2297 Lake Tahoe Blvd.
(775) 901-3828

Fire and Ice $$
Heavenly Village
(530) 542-6650

The Fresh Ketch $$ *
2435 Venice Dr.
(530) 541-5683

Freshies $$
3330 Lake Tahoe Blvd. - Lakeview Plaza
(530) 542-3630

Friday's Station $$$ *
Inside Harrah's Lake Tahoe
(775) 588-6611

Gi Fu Loh $$$
Harrah's Lake Tahoe
(775) 586-6668

Heidi's $
3485 Lake Tahoe Blvd.
(530) 544-8113

Jalisco Grill $
2660 Lake Tahoe Blvd.
(530) 600-1775

Kalani's $$$ *
Heavenly Village
(530) 544-6100

Lucky Beaver Bar & Burger $$
31 US Hwy 50 Suite 104
(775) 580-7770

LA Italian $$
15 US HWY 50
(775) 588-7414

Manchu Wok $
Harrah's Lake Tahoe
(775) 586-1801

Mirabelle Restaurant $$$
290 Kingsbury Grade
(775) 586-1007

Mott Canyon Grill $$
259 Kingsbury Grade
(775) 588-8989

Naked Fish $$
3940 Lake Tahoe Blvd.
(530) 541-3474

The New Red Hut Café & Soda Fountain & Ice Cream Parlor $
3660 Lake Tahoe Blvd.
(530) 544-1595

Off The Hook $$
2600 Lake Tahoe Blvd.
(530) 544-5599

Orchid's Authentic Thai Cuisine $$
2180 Lake Tahoe Blvd.
(530) 544-5541

The Red Hut Café $
--229 Kingsbury Grade
(775) 588-7488

Riva Grill $$$ *
900 Ski Run Blvd.
(530) 542-2600

Sage Room $$$ *
Inside Harveys Resort & Casino
(775) 588-2411

Samurai Restaurant $$
2588 Lake Tahoe Blvd.
(530) 542-0300

Scusa Italian Ristorante $$$ *
2543 Lake Tahoe Blvd.
(530) 542-0100

Sprouts Natural Food Café $
3125 Harrison Ave.
(530) 541-6969

Stateline Brewery, Lake Tahoe*
4118 Lake Tahoe Blvd.
(530) 542-9000

Sushi Pier $$ *
177 Lake Tahoe Blvd.
(775) 588-8588

Swiss Chalet Restaurant $$ *
2544 Lake Tahoe Blvd.
(530) 544-3304

Tep's Villa Roma $$ *
3450 Lake Tahoe Blvd.
(530) 541-8227

Thai Delight $$
195 US Highway 50
(775) 588-5888

Thai Nakorn 2 Cuisine $$
2108 Lake Tahoe Blvd.
(530) 544-3232

Thai One On $$
292 Kingsbury Grade
(775) 586-8424

Womack's $$
4041 Hwy. 50
(530) 544-2268

Entertainment

Gaming

Harrah's Lake Tahoe	(775) 588-6611
Harveys Resort & Casino	(775) 588-2411
Horizon Casino Resort	(775) 588-6211
Lakeside Inn & Casino	(775) 588-7777
MontBleu Resort & Casino	(775) 588-3515

Nightclubs

Harrah's Vex Nightclub	(775) 588-6611
MontBleu's Blu & Opal	(775) 588-3515

Bars

Cabo Wabo Cantina	(775) 588-2411
McDuff's Public House	(530) 542-8777
McP's Pub Tahoe	(530) 542-4435
Sam's Place	(775) 588-2844
Steamers	(530) 541-8818
Whiskey Dick's Saloon	(530) 544-3425

Cabaret/Showrooms

Harrah's South Shore Room	(775) 588-6611
Harveys Cabaret Room	(775) 588-2411
Horizon Golden Cabaret	(775) 588-6211
MontBleu Theatre	(775) 588-3515

Beaches

Camp Richardson
Pope Beach
Regan Beach
El Dorado Beach
Nevada Beach
Round Hill Beach
Zephyr Cove

Outdoor Concert Venues

MontBleu	(888) 829-7630
Harveys	ticketmaster.com
Harrah's	(775) 588-6611

Golfing

Edgewood Golf Course	(775) 588-3566
Bijou Municipal Golf Course	(530) 542-6097
Lake Tahoe Golf Course	(530) 577-7088
Tahoe Paradise Golf Course	(530) 577-2121

Movie Theaters

Heavenly Village Cinema	(530) 544-1110
Horizon Cinemas	(775) 589-6000

Arcades

Harrah's Fun Center Arcade	(775) 588-6611
Harveys Arcade	(775) 588-2411
Horizon's Gameworld Arcade	(775) 588-6211
The Village Arcade	(530) 541-2755

Lounges

19 Kitchen-Bar at Harveys	(775) 586-6777
Aspen Lounge at Horizon	(775) 588-6211
Cliché Lounge at Harrah's	(775) 588-6611
Coco Havana Lounge/Harveys	(775) 588-2411
HQ at MontBleu	(775) 588-3515

Kids/Family

Magic Carpet Golf	(530) 541-3787
Tahoe Bowl	(530) 544-3700