

Dear Group Leader,

Thank you for your interest in Heavenly Mountain Resort! We are pleased to offer your group (of 20 or more) discounted rates on Heavenly lift tickets.

Did you know that your group is also eligible to receive discounts on equipment rentals and ski school lessons? As long as your group is purchasing at least 20 lift tickets, any member of your group can buy a lesson or rent equipment at the discounted group rate.

On the following pages, you will find helpful information about Heavenly Mountain Resort and Lake Tahoe. We urge you to read through the handbook, as it will help you plan your on and off-mountain activities during your stay in Lake Tahoe.

Our Resort Sales Team can assist you with booking many components of your group's trip. We offer low rates on group lodging, as well as round trip transportation to and from various destinations and airports. We can also arrange on-mountain barbeques, races, and off-mountain activities such as sightseeing cruises and snowmobile excursions.

If you have questions about these products or need assistance in planning your group's trip to Heavenly, please contact Kendra Noble, your Mountain Sales Representative, at (775) 586-4444 or Knoble@vailresorts.com.

We look forward to welcoming you to Lake Tahoe!

Sincerely,

Heavenly Group Sales Team

RACING

Heavenly is proud to host one of the most unique and beautiful race venues in the country. Located on World Cup, just above the California Lodge, your group will enjoy convenience and comfort. Parking is located directly below the World Cup lift, and bleachers are provided for spectators.

NEW THIS YEAR! As if tracking your vert and tagging Facebook friends in photos didn't make EpicMix addictive enough, Vail Resorts introduced [EpicMix Racing](#) for this season. This new feature takes the on-mountain results of ski racing, compares it to the performance of America's most successful ski racer of all time, Lindsey Vonn, and then enables it to be shared on social media.

All race arrangements can be made in accordance with your race requirements and all costs include:

- * Course setting and maintenance by Heavenly's renowned race staff
- * Single or Dual Course
- * Electronic timing with PA announcements
- * Two timed runs per racer
- * Printed race results
- * Heavenly medals! (Three for each category - male and female)



Please note:

Heavenly does not offer NASTAR, but can provide recreational races for your group.

Lift tickets are not included in race fees; a special race-only lift ticket is available.

SKI SCHOOL

Our team of 300 PSIA-certified professionals teaches programs that will inspire the novice and challenge the expert. The Heavenly Ski and Snowboard School offers discounts for groups. Please inquire for more information.

Adult Lessons:

Heavenly adult lessons will help you reach your goals in a safe, challenging, fun environment. Your experience will include the best pros who will give you carefully planned, step-by-step instructions, Tahoe's best surface conditions, and an insider's look at the best locations on Tahoe's best mountain. Please visit our [Ski School Website](#) to view our rates and a video of what to look forward to.

Children's Ski School:

Heavenly's renowned Blasters, Rockets, and Firecrackers programs are available for children ages 4-12 (must be 5 years old to snowboard). Due to the popularity of these all-day sessions, registration is limited and advanced reservations are required. Group rates are not available for Children's Ski School. Check out our [Children's Ski School Website](#) or call (775) 586-4400 for information & reservations.

EPIC MIX

Try EpicMix to capture your entire day on the mountain by tracking your vertical feet, lifts taken and days skied, and then connect with friends to share your achievements on Facebook and Twitter – all from your computer or mobile phone. This exciting feature is free with your lift ticket from Vail Resorts.

Don't forget about EpicMix Photo! Our photographers capture those hard-to-get shots of your most epic moments and through your RF-enabled pass your photos are automatically sent to your EpicMix account. Share them on Facebook and Twitter for FREE!

HEAVENLY SPORTS

Heavenly Sports offers Lake Tahoe's largest selection of ski and snowboard equipment rentals. They have nine different shops, 6,000 pairs of skis, and 2,000 snowboards available. Their state-of-the-art equipment includes Volkl, K2, Delbello, Salomon, and Burton which will set you up for a great day on the mountain. Arrangements can be made at seven of the locations for private group fittings, depending on your group size. Our sales staff will be happy to help coordinate fast and easy service.

Our Sales Team can create a URL specific to your group. This would allow each member to go onto the website and purchase their ski/board rentals individually. Please let us know if we can set this up for you.

On-Mountain Rental Locations:

- Heavenly Sports, Boulder Lodge
- Heavenly Sports, California Lodge
- Heavenly Sports, Stagecoach Lodge
- The Boardinghouse, Heavenly Village
- Marriott Rentals, Heavenly Village
- The North Face, Heavenly Village

Off-Mountain Rental Locations:

- Heavenly Sports, Embassy Suites
- Heavenly Sports, Harrah's Casino
- Heavenly Sports, Harveys Casino

ON-MOUNTAIN DINING

Heavenly offers premier dining at convenient locations around the mountain. Whether you're looking for a slice of pizza or an "exotic" burger, we've got what you're looking for! Please check out our [On-Mountain Dining Guide](#) on our website for all of our dining options.

NON-SKIING ACTIVITIES

When you visit Lake Tahoe, you'll have a wide variety of on and off-mountain activities to keep you busy. Just a few of the exciting things to do in Lake Tahoe include: natural hot springs, snowmobiling, hot air ballooning, and scenic cruises. If you would like a full list, please take a look [online](#) at what Tahoe has to offer! Listed below are some of the most popular companies:

- [Zephyr Cove Scenic Cruises](#): (800) 238-2463
- [Zephyr Cove Snowmobiling](#): (800) 238-2463
- [Lake Tahoe Adventures Snowmobiling](#): (800) 865-4679
- [Husky Express Dogsled Rides](#) : (775) 782-3047
- [Borges Sleigh Rides](#) : (775) 588-5953
- And gambling of course at [Harrah's](#), [Harveys](#), [MontBleu](#), or many other casinos in South Lake Tahoe.

LAKE TAHOE FACTS

HOW WAS LAKE TAHOE FORMED?

Although it is commonly believed that Lake Tahoe is of volcanic origin, the Lake Tahoe Basin was actually formed by faulting (fractures in the earth's crust allowing blocks of land to rise and sink) occurring over several million years.

A fault on the eastern margin created the Carson Range, while the Sierra Nevada rose out of a shallow sea on the western side. From the "up-thrown" fault blocks arose the highest peaks in the Tahoe Basin: Freel Peak (10,881'), Monument Peak (10,067' - the present Heavenly Ski Area), Pyramid Peak (9,983', in Desolation Wilderness), and Mt. Tallac (9,735', which has a fault running right along its base).



A lake formed near the southern and lowest part of the basin, fed by snow, rain, and rivers. The lake rose until it found an outlet near the present town of Truckee. Several active volcanoes poured lava into the basin, eventually damming the outlet. The waters rose again, several hundred feet higher than the present level. Finally, a new outlet was cut, just east of one volcano, Mt. Pluto, the present location of Northstar-at-Tahoe Ski Area. Cave Rock on the east shore of Lake Tahoe is the eroded remains of another volcano that once poured lava into the Tahoe Basin. Its "cave" is wave-cut, a relic of the ancestral, and much bigger, Lake Tahoe.

LAKE TAHOE FACTS

- Surface Elevation 6,225' above sea level Length 22 miles; Width 12 miles Shoreline 71 miles (CA 42 mi.; NV 29 mi.)
- Capacity 122,160,280 acre-ft. (39 trillion gal.)
- Surface Area 193 sq. mi. (123,520 acres)
- Depth Maximum 1,645'; Average 900'
- Surface Temperatures Max. 68°F; Min. 41°F
- Only Outlet, Truckee River at Tahoe City

Lake Tahoe, the largest alpine lake in North America, is as long as the English Channel is wide. The Panama Canal, 700' wide and 50' deep, could be filled with Tahoe's water even if it circled the globe at the equator and there would still be enough water to fill a canal of the same size running from San Francisco to New York.

If Lake Tahoe were tipped over, the water would cover California to a depth of 14 1/2". (Texas would be covered to only 8 1/2".)

The Lake is fed by 63 streams and two hot springs. An average of 335,000,000 gallons of water (one-tenth of an inch) evaporates every day more than is released through the Truckee River, or enough to supply the daily water requirements of 3,500,000 people.

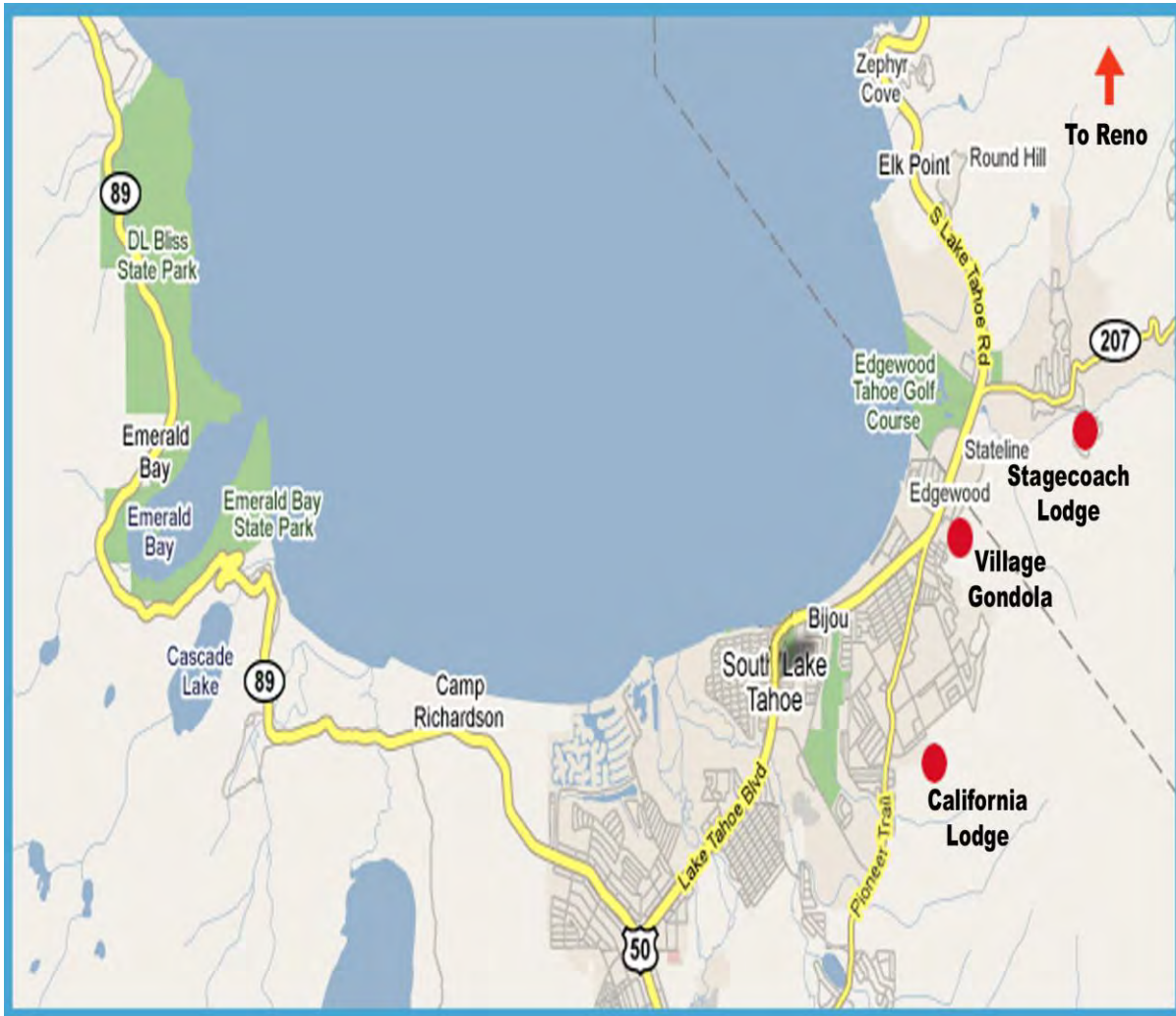
While ice may form along shoreline inlets, Lake Tahoe has never been known to freeze over.

Many drowning victims are never recovered from Lake Tahoe. The cold water at lower depths prevents the formation of gases that would otherwise float them to the surface.

HEAVENLY TRAIL MAP



LAKE TAHOE



COMMUNITY GUIDE

MEDICAL SERVICES

Alpine Animal Hospital	(530) 541-4040
Animal Control	(530) 577-1766
Barton Memorial Hospital	(530) 541-3420
Poison Control	(800) 222-1222
Stateline Medical Center	(775) 588-3561

GOVERNMENT

California Highway Patrol	(530) 577-1001
Chamber of Commerce	(775) 588-1728
Chamber of Commerce	(530) 541-5255
Tahoe-Douglas	
City of South Lake Tahoe Police	(530) 542-6100
Municipal Court	(530) 573-3075
South Lake Tahoe City Clerk	(530) 542-6004
South Lake Tahoe	
US Forest Service	(530) 543-2600

BANKING

Bank of America (Kingsbury)	(775) 588-5625
El Dorado Savings (Al Tahoe)	(530) 541-8000
Wells Fargo Bank (Park)	(775) 588-6652

AIRPORTS

Lake Tahoe Airport	(530) 542-6180
Reno/Tahoe International Airport	(775) 328-6400

TRANSPORTATION/ROAD CONDITIONS

Department of Motor Vehicles CA	(800) 777-0133
Department of Motor Vehicles NV	(775) 684-4368
Road Conditions CA	(800) 427-7623
Road Conditions NV	(877) 687-6237
Within NV	

CHILD CARE/BABYSITTING

Heavenly Day Care	(530) 542-6912
Lake Tahoe Community College	(530) 541-4660
South Lake Tahoe	
Recreation Center	(530) 542-6056
South Shore Nannies	(775) 313-4876

CHURCHES

St. Theresa's Catholic Church	(530) 544-3533
Sierra Community Church	(530) 544-7055
Temple Bat Yam	(530) 542-1211

POSTAL

Main Post Office (Al Tahoe)	(530) 544-5867
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Stateline Postal Station (NV)	(775) 588-1943
UPS Store	(775) 588-8200

SKI SHUTTLES

Heavenly Lake Tahoe	(775) 586-7000
Kirkwood Mountain Resort	(209) 258-6000
Northstar-at-Tahoe	(530) 562-2267
Sierra-at-Tahoe	(530) 659-7453
Squaw Valley Resort	(800) 545-4350
Tahoe Queen Ski Shuttle	(530) 543-6191

PUBLIC TRANSPORTATION

Amador Stage Lines CA	(916) 444-7880
Amador Stage Lines NV	(800) 446-2928
Amtrak (Bus and Train)	(800) 872-7245
BlueGo Bus	(530) 541-7149
Nifty Fifty Trolley (Summer only)	(530) 541-7149

AIRLINES

Alaska Airlines	(866) 516-1685
American Airlines	(800) 433-7300
Continental Airlines	(800) 523-3273
Delta Airlines	(800) 221-1212
Southwest Airlines	(800) 435-9792
United Airlines	(800) 241-6522
US Airways	(800) 428-4322

RENO/TAHOE AIRPORT & SHUTTLES

Reno Airport	(775) 328-6400
South Tahoe Express	(866) 898-2463

TAXI CABS

Lake Tahoe Taxi	(530) 577-7000
Yellow Cab	(775) 588-1234

AUTOMOBILE RENTALS

Avis Rent-A-Car	(520) 544-5289
Enterprise Rent-A-Car	(530) 544-8844
Hertz Rent-A-Car	(775) 586-0041

LIMOUSINE SERVICE

Bell Limo	(800) 235-5466
Executive Limousine and Shuttle	(775) 333-3300
Sierra West Limousine	(775) 588-4500

TOURS AND CHARTERS

Discover Lake Tahoe Tours & Charters	(530) 542-1080
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LODGING

CASINO RESORTS

Harrah's Lake Tahoe (775) 588-6611
Stateline, NV 89449 Harrahstahoe.com

Harveys Resort Casino (775) 588-2411
Stateline, NV 89449 Harveystahoe.com

Horizon Casino Resort (775) 588-6211
Stateline, NV 89449 Horizoncasino.com

Lakeside Inn & Casino (775) 588-7777
Stateline, NV 89449 Lakesideinn.com

MontBleu Resort Casino (775) 588-3515
Stateline, NV 89449 Montbleuresort.com

HOTELS

Embassy Suites Hotel (530) 544-5400
4130 Lake Tahoe Blvd. Embassytahoe.com

Fantasy Inn (530) 541-4200
3696 Lake Tahoe Blvd. Fantasy-inn.com

Inn by the Lake (530) 542-0330
3300 Lake Tahoe Blvd. Innbythelake.com

Tahoe Lakeshore Lodge (530) 588-5900
930 Bal Bijou Rd. Tahoelakeshorelodge.com

Tahoe Seasons (530) 541-6700
3901 Saddle Rd. Tahoeseasons.com

BED AND BREAKFASTS

Black Bear Inn (530) 544-4451
1202 Ski Run Blvd. Tahoeblackbear.com

Deerfield Lodge (888) 757-3337
1200 Ski Run Blvd. Tahoedeerfieldlodge.com

Sorensen's Resort (530) 694-2203
14255 Hwy. 88 Sorensensresort.com

MOTELS

Best Western Station House (530) 542-1101
901 Park Avenue stationhouseinn.com

Holiday Inn Express (530) 544-5900
3961 Lake Tahoe Blvd. holidayinn.com

Royal Valhalla (530) 544-2233
4104 Lakeshore Blvd. taohoeroyalvalhalla.com

CONDOMINIUMS/TIMESHARES

Forest Suites Resort (530) 541-6655
1 Lake Parkway Forestsuites.com

Lake Tahoe Vacation Resort (530) 541-6122
901 Ski Run Blvd. sunterragetaway.com

Lakeland Village (530) 541-7711
3535 Lake Tahoe Blvd. lakelandvillage.com

Marriott Timber Lodge/Grand Residence
(530) 542-6600
4100 Lake Tahoe Blvd. Marriottvacationclub.com

The Ridge Tahoe (775) 588-3553
400 Ridge Club Dr. Ridgetahoeresort.com

DINING

(*RECOMMENDED FOR GROUP DINING, CALL AHEAD FOR RESERVATIONS)

19 Kitchen-Bar \$\$\$ *

Inside Harveys Resort & Casino
(775) 586-6777

Base Camp Pizza Co. \$\$

Heavenly Village
(530) 544-2273

Beacon Bar & Grill \$\$

1900 Jameson Beach Rd.
(530) 541-0630

Bistro on the Pier \$\$ *

3411 Lake Tahoe Blvd.
(530) 600-1846

Blue Angel Café \$\$

1132 Ski Run Blvd.
(530) 544-6544

Blue Dog Pizza \$\$ *

Adjacent to Raley's
(530) 541-0809

Café Fiore \$\$\$

1169 Ski Run Blvd.
(530) 541-2908

Cantina Bar & Grill \$\$ *

765 Emerald Bay Rd.
(530) 544-1233

Chart House \$\$\$ *

392 Kingsbury Grade
(775) 588-6276

Ciera Steak + Chophouse \$\$\$

Inside MontBleu Resort & Casino
(775) 588-3515

Driftwood Café \$\$

1001 Heavenly Village Way
(530) 544-5400

Edgewood Restaurant \$\$\$ *

100 Lake Parkway
(775) 588-2787

The Fresh Ketch \$\$ *

2435 Venice Dr.
(530) 541-5683

Freshies \$\$

3330 Lake Tahoe Blvd. - Lakeview Plaza
(530) 542-3630

Friday's Station \$\$\$ *

Inside Harrah's Lake Tahoe
(775) 588-6611

Heidi's \$

3485 Lake Tahoe Blvd.
(530) 544-8113

Kalani's \$\$\$ *

Heavenly Village
(530) 544-6100

Lucky Beaver Bar & Burger \$\$

31 US Hwy 50 Suite 104
(775) 580-7770

Mirabelle Restaurant \$\$\$

290 Kingsbury Grade
(775) 586-1007

Mott Canyon Grill \$\$

259 Kingsbury Grade
(775) 588-8989

Naked Fish \$\$

3940 Lake Tahoe Blvd.
(530) 541-3474

The New Red Hut Café & Soda Fountain & Ice Cream Parlor \$

3660 Lake Tahoe Blvd.
(530) 544-1595

Off The Hook \$\$

2600 Lake Tahoe Blvd.
(530) 544-5599

Orchid's Authentic Thai Cuisine \$\$

2180 Lake Tahoe Blvd.
(530) 544-5541

The Red Hut Café \$

--229 Kingsbury Grade
(775) 588-7488
--2723 Lake Tahoe Blvd.
(530) 541-9024

Riva Grill \$\$\$ *

900 Ski Run Blvd.
(530) 542-2600

Sage Room \$\$\$ *

Inside Harveys Resort & Casino
(775) 588-2411

Samurai Restaurant \$\$

2588 Lake Tahoe Blvd.
(530) 542-0300

Scusa Italian Ristorante \$\$\$ *

2543 Lake Tahoe Blvd.
(530) 542-0100

Sprouts Natural Food Café \$

3125 Harrison Ave.
(530) 541-6969

Stateline Brewery, Lake Tahoe*

4118 Lake Tahoe Blvd.
(530) 542-9000

Sushi Pier \$\$ *

177 Lake Tahoe Blvd.
(775) 588-8588

Swiss Chalet Restaurant \$\$ *

2544 Lake Tahoe Blvd.
(530) 544-3304

Tep's Villa Roma \$\$ *

3450 Lake Tahoe Blvd.
(530) 541-8227

Thai Delight \$\$

195 US Highway 50
(775) 588-5888

Thai One On \$\$

292 Kingsbury Grade
(775) 586-8424

Womack's \$\$

4041 Hwy. 50
(530) 544-2268

ENTERTAINMENT

GAMING

Dotty's Casino	
Harrah's Lake Tahoe	(775) 588-6611
Harveys Resort & Casino	(775) 588-2411
Horizon Casino Resort	(775) 588-6211
Lakeside Inn & Casino	(775) 588-7777
MontBleu Resort & Casino	(775) 588-3515

NIGHTCLUBS

Harrah's Vex Nightclub	(775) 588-6611
MontBleu's Blu & Opal	(775) 588-3515

BARS

Cabo Wabo Cantina	(775) 588-2411
McDuff's Public House	(530) 542-8777
McP's Pub Tahoe	(530) 542-4435
Sam's Place	(775) 588-2844
Steamers	(530) 541-8818
Whiskey Dick's Saloon	(530) 544-3425

CABARET/SHOWROOMS

Harrah's South Shore Room	(775) 588-6611
Harveys Cabaret Room	(775) 588-2411
Horizon Golden Cabaret	(775) 588-6211
MontBleu Theatre	(775) 588-3515

OUTDOOR CONCERT VENUES

MontBleu	(888) 829-7630
Harveys	ticketmaster.com

MOVIE THEATERS

Heavenly Village Cinema	(530) 544-1110
Horizon Cinemas	(775) 589-6000

ARCADES

Harrah's Fun Center Arcade	(775) 588-6611
Harveys Arcade	(775) 588-2411
Horizon's Gameworld Arcade	(775) 588-6211
The Village Arcade	(530) 541-2755

LOUNGES

19 Kitchen-Bar at Harveys	(775) 586-6777
Aspen Lounge at Horizon	(775) 588-6211
Cliché Lounge at Harrah's	(775) 588-6611
Coco Havana Lounge/Harveys	(775) 588-2411
HQ at MontBleu	(775) 588-3515

KIDS/FAMILY

Heavenly Village Ice Skating	(530) 541-2720
Magic Carpet Golf	(530) 541-3787
South Lake Tahoe Ice Arena	(530) 542-6262
Tahoe Bowl	(530) 544-3700